

# Get in touch...

## easylink enquiries...

Bookings Mon-Fri between 0830-1200  
General enquiries, 1200-1630 via:

tel: (0115) 969 1801

text: 0788 966 1950

email: [easylink@ct4n.co.uk](mailto:easylink@ct4n.co.uk)

Registered Charity: 700463

follow us...



To request this information in an alternative format, please email: [public.transport@nottinghamcity.gov.uk](mailto:public.transport@nottinghamcity.gov.uk)

## Helpful?

Nottingham City Council welcomes your comments or suggestions about this leaflet. You can write to us at:

Public Transport Team,  
Loxley House, Station Street,  
Nottingham. NG2 3NG  
[public.transport@nottinghamcity.gov.uk](mailto:public.transport@nottinghamcity.gov.uk)

Let's Keep  
Nottingham  
MOVING

# easylink Nottingham accessible transport



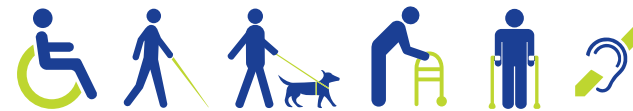
**CT4N**  
CHARITABLE TRUST  
Nottinghamshire  
County Council

**Nottingham**  
City Council

## Who is easylink for?

Easylink is an accessible bus service offered to support customers who find the main bus and tram network difficult to use.

Easylink is a door to door service to the shops, leisure activities, medical appointments or any other journey you want to make.



## How far can I travel with easylink?

You can travel anywhere within the area shown on the enclosed map.

Easylink is available  
Monday to Friday  
08:00 - First pick up  
17:00 - Last pick up

Sorry, there is no service on Bank Holidays. Unfortunately we can't provide easylink for a journey normally provided by Social Services, the Education service or the Ambulance service.

## What does easylink offer?

- Door to door accessible service
- Regular, friendly, fully trained drivers
- Brand new vehicles with rear lift  
Space for 8 seats & 0 wheelchair or 4 seats & 1 wheelchair or 2 seats & 2 wheelchairs
- Free travel for an escort or companion
- Easy access vehicles for all needs
- Wheelchair lift to make our vehicle fully accessible to all our customers
- The personal touch, if required the driver can assist you on and off the vehicle and to your door where safe to do so.
- 50% off the standard fare when showing a valid concessionary travel pass

## Easylink +

- If you wish to travel beyond the Easylink boundary, then Easylink+ is available
- Prices vary depending on your requirements
- Concessionary cards cannot be used for discounted travel on Easylink+

## How do I join?

If you have a Mobility Citycard issued by Nottingham City Council you are automatically eligible.

If you have a disabled concessionary card issued by Nottinghamshire County Council and live within the Greater Nottingham area (please see enclosed area map), simply contact us to confirm your eligibility. (All eligible County concessionary pass holders will be contacted in advance).

Disabled concessionary card



Senior concessionary card



Examples of English National Concessionary Travel Scheme cards

## Greater Nottingham Area



If you need assistance when travelling, your companion or escort can travel free of charge. Please let us know you are bringing someone with you when you are booking your ride, so that we can make sure there is room.

### FAQ's

Can I book the easylink service to pick me up from somewhere that isn't my home address, for example the cinema?

Yes, if you are a registered user then you can book to be picked up from anywhere within the operating area - see map.

How will I know how much my trip will cost?

You will be informed of the full cost of your trip when booking it.

## How do I book a seat?

Bookings 0830-1200 Monday to Friday  
 General enquiries 1200-1630 via:  
 tel: (0115) 969 1801  
 text: 0788 966 1950  
 email: [easylink@ct4n.co.uk](mailto:easylink@ct4n.co.uk)

You can book as often as you like...

Bookings can be made up to 7 days in advance.

If you have a medical appointment, booking is available up to 3 months in advance.

We will make every effort to meet your requested time, but we also try to accommodate other passengers on the easylink vehicle so we may ask you to adjust your time slightly to fit our schedule, and make more efficient use of the service.

Customers need to be ready to leave 10 minutes before their scheduled departure time.

## What are the easylink fares?

Distance Travelled	Valid Concessionary card holder	Standard fare
up to 1 mile	£2.00	£4.00
1 - 3 miles	£3.00	£6.00
3 - 5 miles	£4.50	£9.00
5 - 8 miles	£8.00	£16.00
over 8 miles	Please call us to discuss	

As a user you are entitled to 50% discount off the standard fares when showing a valid concessionary travel pass, please show the driver when boarding the bus.

When you book a trip we can give you an exact price for that door to door journey. If you require an escort or companion, they may travel for free to assist you.

Children under 5 - Free

Children and young people aged 5-18 travel at Mobility Citycard fares.

Non pass holders - standard fare

Cancellation charge - If your trip is not required, please contact us and cancel before the bus arrives for collection. The charge for your journey will still be payable if cancellation is not confirmed.